



Product Retirement Notification

End of Life Announcement	Last Time Buy Date
10/14/2008	10/14/2010

EOL Product	Replacement Product (available now)
PC56-HIST-1500 Echo Data Historian, WinXP, 56IDE25, Historian 1500 tag support	PC56-HIST-3000

EOL Reason
Low commercialization opportunities.

Customer Service	
Request	Response
Customer order received	Reply to order with notice attachment.
Replacements	Products under warranty will be honored.
Support	<p>Once the product enters into the retirement program the product will be continued to be <u>sold and supported</u> for a period of two years. This period should provide the customer ample time to make any adjustments in utilizing our products. In many cases the product will be superseded by other technology with increased benefits or have backward compatibility options.</p> <p>After the initial two years, the product will enter into a 4 year <u>support only</u> stage. This means the product will be repaired or replaced based solely on the product parts availability or part obsolesce. After the four year period the product will be officially retired and unavailable for sale or support. Products can be re-activated based on renewed commercialization criteria.</p>