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ControlNet Router (A-CNR) Life Cycle Statement

August 28, 2025


Aparian Inc. is committed to delivering long-term value and reliability through our product offerings. Our products are designed to ensure continuity, performance, and peace of mind for our customers. As part of our strategic roadmap, we will gladly support our ControlNet Router through the next 10+ years from the date of this statement.

Our support strategy includes:

- **Comprehensive Technical Assistance:** Continued access to expert support teams for troubleshooting, guidance, and issue resolution.
- **Software & Firmware Updates:** Enhancements to maintain security, compatibility, and ensure functionality.
- **Lifecycle Management:** Clear communication on product lifecycle stages, including end-of-life planning and migration support, available on our website and through our trusted partner communications.
- **Expanded Knowledge Resources:** Ongoing development of documentation, training materials, and self-service tools.
- **Customer Feedback Integration:** A structured process for incorporating user feedback into future updates and support improvements.
- **Sustainability & Compliance:** Assurance that our support practices align with evolving industry standards and environmental regulations.

This 10+ year commitment reflects our dedication to building lasting relationships and supporting your success well into the future. We appreciate your continued trust and look forward to serving you with excellence.

Regards,


Graham Proctor
President